

COMMUNITIES SCRUTINY PANEL

DATE	05/01/2023
REPORT OF	Janice Spencer - Director of Children's Services
SUBJECT	Closed Circuit Television Capital Investment
STATUS	Open

CONTRIBUTION TO OUR AIMS

This report contributes to the strategic priorities of the Council to promote a Stronger Economy and Stronger Communities and is directly linked to the Council Plan and Outcomes Framework, namely that People in North East Lincolnshire:

- Reach their full potential through skills and learning;
- Benefit from a green economy and a high-quality environment;
- Enjoy good health and wellbeing;
- Benefit from a strong local economy;
- Live in a safe environment, can have their say about things that are important to them and participate fully in their communities.

EXECUTIVE SUMMARY

This report provides an update on progress of the Council's existing Public Space CCTV capital upgrade project which has received an investment of £2.25m. The investment will enable the Council to operate an effective modern CCTV capability utilising the latest technology and transmission infrastructure to improve community safety and reduce crime and the fear of crime.

MATTERS FOR CONSIDERATION

The Communities Scrutiny Panel is asked to note the progress of the Public Space CCTV capital upgrade and make any recommendations to the CCTV Strategic Board and Portfolio Holder for Safer & Stronger Communities.

1. BACKGROUND AND ISSUES

- 1.1 In October 2018, a paper was provided to Communities Scrutiny Panel to advise on an overview of the Public Space CCTV network, cameras and control room following a feasibility study of the public space CCTV infrastructure, cameras, and control room by an independent consultant. The feasibility informed that the existing systems and network had reached the end of their life and investment was required for a new transmission network, improved broadband links, digital cameras, upgraded control room and a digital security management system. This was estimated at circa £1m.
- 1.2 In July 2020, (following a further report to Communities Scrutiny Panel in February 2020) Cabinet approved a revised CCTV strategy and a recommendation to invest £1m in the replacement of the existing system. Further investment of £1.25m was approved by Cabinet in April 2022.

- 1.3 Following the decision by Cabinet, a two-phase procurement exercise commenced which entailed procuring a CCTV consultant to work up the detail of a tender design specification ahead of it of going out to the market. During the initial phase and in consultation with Humberside Police via a crime mapping exercise, it was identified that the system would benefit from an additional 51 permanent camera locations being included in the project. In addition, it was also recommended that:
- Several standalone CCTV systems being operated by individual Council premises be incorporated into the tender specification in order to ensure that all systems were overseen by a central control room function.
 - Introduce CCTV to Suggitts Lane bridge to assist in identifying both anti-social behaviour and the potential of self-harm by individuals.
 - Purchase 10 new Rapid Deployment Cameras (RDCS) to replace aging cameras and ensure good coverage where needed.
 - Introduce a tannoy system in key locations.
 - Improve CCTV coverage of the Cleethorpes Armed Forces Memorial gate.
 - Upgrade the electrical infrastructure to support the CCTV camera locations
 - Provide a future proofed system which allows further locations to be added, if additional phases are required to be introduced.
- 1.4 On the completion of a successful procurement exercise in March 2022 and on the approval of the additional capital investment, the project was awarded and commenced on 14th June 2022 with a target for practical completion on 14th December 2022.
- 1.5 The project has now achieved practical completion with:-
- A new state of the art control room
 - All cameras replaced and upgrade to digital
 - Revised transmission network
 - Upgraded Rapid deployment capability
 - Tannoy System in place
- 1.6 The system is now being trialled to ensure any final snagging issues can be resolved which includes minor amendments to the viewing angles of certain cameras and programming Grimsby, Cleethorpes and Immingham town centre cameras with alarm criteria. This means that cameras will automatically activate and be seen on the monitor wall in the CCTV control, to bring to the attention of the CCTV operator so they can investigate the cause and activate emergency response, if required.
- 1.7 A programme of communications and marketing on achievements will continue to remind and reassure members of the public of the effectiveness of the new system and to advise those who may cause ASB and crime activity, they are being monitored and will be prosecuted if caught on camera.

2 RISKS AND OPPORTUNITIES

- 2.1 The previous CCTV network system was beyond its life expectancy and required investment. The investment enhances the Council's ability to assist the Police and Fire services in the apprehension and prosecution of perpetrators of crimes or anti-social behaviour and the NELC enforcement team in investigating and prosecuting perpetrators of environmental crimes.

3 REPUTATION AND COMMUNICATIONS CONSIDERATIONS

- 3.1 Whilst the costs of investment to the CCTV project was significant, there remains positive reputational benefits for the Council with the decisions to invest in its CCTV network. It demonstrates that the Council are committed to keeping the system up to date with the latest technical advancements. The investment also reassures members of the community and other stakeholders that the Council understands its statutory duty and is proactively taking steps to make the area safer in accordance with our strategic aims.
- 3.2 There are negative reputational implications for the Council should they allow the system to fall into disrepair. To mitigate this, it would be beneficial for a cycle of planned upgrades of the technology to be introduced. This would mean further small investments on a two/three year cycle will ensure the new system is maintained to a high standard, which would extend the life of the system.

4 FINANCIAL CONSIDERATIONS

- 4.1 The recommendation to invest capital has enabled the Council to fully upgrade the CCTV network ensuring it is viable and able to incorporate additional revenue generating software and infrastructure.
- 4.2 Figures for income generation and savings are hard to quantify or project, but it is expected that investment will have a positive impact on the following:
- Reduced demand for Neighbourhood Operations by the reduced incidents of fly tipping, graffiti and property damage.
 - Reduced interventions for young offenders by the prevention of crime and anti-social behaviour.
 - Assisting in deterring organised crime networks, such as 'county lines' moving into the area to exploit both adults and children, thereby reducing the need for NELC and partner agencies to increase their services to support and safeguard those individuals.
 - Increased revenue from Fixed Penalty Fines for environmental crime and ASB by utilising CCTV to identify offenders.
 - Increased Business Rates and Council Tax by attracting more businesses into a recognised safe area, encouraging business to expand and encourage visitors and families to take up residence.
 - The ability to introduce software and infrastructure to enable Fixed Penalty Notices for moving traffic violations, contravention of Traffic Regulation Orders at schools and bus shelters.

5 CHILDREN AND YOUNG PEOPLE IMPLICATIONS

- 5.1 Overt CCTV can be utilised to protect vulnerable young people from risk,

harm and exploitation, enabling NELC and partner agencies to have greater awareness around where to target resources and activity.

6 CLIMATE CHANGE AND ENVIRONMENTAL IMPLICATIONS

6.1 There is no direct climate change or environmental implications arising from this report.

7. FINANCIAL IMPLICATIONS

7.1 Assumed capital financing costs associated with the upgrade of the CCTV system are built into the Council's budgets. As detailed above, there are anticipated revenue saving but these are yet to be fully quantified.

8. LEGAL IMPLICATIONS

8.1 There are no legal implications immediately arising as the report is by way of update.

9. HUMAN RESOURCES IMPLICATIONS

There are no direct HR implications

10. WARD IMPLICATIONS

10.1 Effects all wards

11. BACKGROUND PAPERS

11.1 Closed Circuit Television (CCTV) Review report to Cabinet 8th July 2020 [7-
CCTV-Cabinet-Report.pdf \(nelincs.co.uk\)](#)

11.2 Public Facing Closed Circuit Television (CCTV) review report to Communities Scrutiny Panel 6th February 2020 <https://www.nelincs.gov.uk/wp-content/uploads/2019/05/8-8.1.pdf>

11.3 Public Facing Closed Circuit Television (CCTV) System report to Communities Scrutiny Panel 11th October 2018 <https://www.nelincs.gov.uk/wp-content/uploads/2018/05/9.-Public-Facing-Closed-Circuit-Television-CCTV-System.pdf>

11.4 Closed Circuit Television (CCTV) Review report to Cabinet 6th April 2022 - [6.-
CCTV-Capital-Investment-1.pdf \(nelincs.gov.uk\)](#)

12. CONTACT OFFICER(S)

12.1 Spencer Hunt - Assistant Director Safer & Partnerships, NELC

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