29th August 2015 E25782 - loud music from Aqua Bar starting at 10:30 for several hours Outcome – closed diary form not returned.

25th July 2017 E39407 - Loud music at event held at Thorpe park all weekend Outcome – referred to Licensing to determine if TEN required for event.

25th July 2017 E39410 - Loud music from event at weekend at Thorpe Park Outcome – referred to Licensing to determine if TEN required for event.

25th July 2017 E39411 - Loud music all weekend from event at Thorpe Park Outcome – referred to Licensing to determine if TEN required for event.

26th July 2017 E39412 - Loud music all weekend from event at Thorpe Park Outcome – referred to Licensing to determine if TEN required for event.

• NELC429640304: 12:08 12 June 2022: CLOSED

- The stress is unbearable. I sit in my chalet garden on tenterhooks wondering when it will start again. The loud booming on Sunday night was so bad it sounded like a constant thunderstorm. It has made me anxious and stressed.
- Diary forms not returned

• NELC429648065: 14 June 2022 17:15: CLOSED:

- The loud bass noise from Thorp Park travels throughout the properties on Thorpe park especially the customers the bass can be felt inside the house as well as hearing the music it goes on for 22 hours a day and on occasions this music can be heard on the beach these areas are protected and to be able to hear this music all the way on the beach is not acceptable. Customers they are breaching terms as there is an outside stage that has been places there facing the beach and the humberston fitties.
- o Diary forms not received

• NELC 437318055: 15 July 2022 14:36: Closed

The loud bass noise from Thorpe Park travels throughout the properties on Thorpe park especially the customers the bass can be felt inside the house as well as hearing the music it goes on for 22 hours a day and on occasions this music can be heard on the beach these areas are protected and to be able to hear this music all the way on the beach is not acceptable. Customers they are breaching

terms as there is an outside stage that has been places there facing the beach and the humberston fitties. DIARY FORMS SENT

• **NELC439193773: 18:59 23 July 2022**: We cannot sit in our garden, we are having to leave the property, affecting our mental health

Outcome

- NELC439196298: 19:37 23 July 2022: Affecting my mental health by disturbing our peaceful evening and physical health by having to keep the windows and doors closed. Outside reading of 78db, inside with windows closed 41db
- NELC439195727: 19:41 23 July 2022 : Outside of my property the Haven Park 'entertainment' topped 78db, inside at the height of summer with all double glazing closed averaged 40db. This noise is intolerable. I cannot sit outside due to the noise being blasted directly at my home instead I have to roast inside with no fresh air where i can still here and FEEL the noise. This is known to Thorpe park, having built the stage in breach of planning and with noise prevention officer attending previously yet they still persist in blasting the Fitties community seemingly with impunity. This CANNOT be allowed to continue, my mental and now physical health are being adversely affected. Why is this selfish behavior being allowed to continue? 75 db is WELL above gov guidance. Do your jobs and enforce the law.
- **NELC439334075: 24 July 2022**: As a resident of Humberston Fitties the noise is intolerable.

"Noise levels are 74-78 decibels in our gardens and only a little lower inside.

Sleep is not possible and people are describing it as a living hell.

To be precise it is a Statutory Nuisance on which the council has failed to act, instead the environmental officer shows bias in favour of a major business, the same bias recently described by councillors.

The whole scheme is designed by Thorpe Park is designed to consolidate footfall, reducing income for business within Cleethorpes instead returning vast profits to it investment banker owners, all supported by NELC. "

• **NELC439208753: 22:39 23 July 2022**: "Can hear every word of every song & bass heard from inside the property. Relentless noise up to 22 hours a day."

• NELC439204484: 21:28 23 July 2022: No long sit in the garden & enjoy the peace & quiet

• **NELC439202912: 21:20 23 July 2022:** It is affecting my quality of life and mental health. I also let my property to holiday makers, last week a family left after one night saying the noise was unbearable, so this is now also affecting my livelihood.

18th July 2022 X101729 - - Loud music from outdoor stage

Outcome – closed diary form not returned

2nd September 2022 X102266 – Loud music from outdoor stage

Outcome – closed diary form not returned

15th December 2022 X103153 – construction noise

Outcome – referred to Planning Enforcement (could re-open in March when residents move back)

15th December 2022 X103154 – construction noise

Outcome – referred to Planning Enforcement (could re-open in March when residents move back)