

COMMUNITIES SCRUTINY PANEL

DATE	07/09/2023
REPORT OF	Janice Spencer - Director of Children's Services
SUBJECT	Closed Circuit Television (CCTV) Update
STATUS	Open

CONTRIBUTION TO OUR AIMS

This report contributes to the strategic priorities of the Council to promote a Stronger Economy and Stronger Communities and is directly linked to the Council Plan and Outcomes Framework, namely that People in North East Lincolnshire:

- Reach their full potential through skills and learning;
- Benefit from a green economy and a high-quality environment;
- Enjoy good health and wellbeing;
- Benefit from a strong local economy;
- Live in a safe environment, can have their say about things that are important to them and participate fully in their communities.

EXECUTIVE SUMMARY

This report provides an update on progress of the Council's Public Space CCTV capital upgrade project which received an investment of £2.25m. The report also provides performance information which has been developed to meet the aims of the Council's Public Space CCTV Strategy 2020-2023.

MATTERS FOR CONSIDERATION

The Communities Scrutiny Panel is asked to note the progress of the Public Space CCTV capital upgrade and consider the performance measures and make any recommendations to the CCTV Strategic Board and Portfolio Holder for Safer & Stronger Communities.

1. BACKGROUND AND ISSUES

1.1 Following the Cabinet decision in April 2022 to invest a total of £2.25m, work commenced to upgrade the current public space CCTV provision in June 2022, with the majority of the work completed by 14th December 2022.

1.2 The project included:-

- A new state of the art control room
- 51 additional camera locations
- All cameras replaced and upgrade to digital
- Revised transmission network
- Upgraded rapid deployment capability
- Tannoy system
- Connecting existing council properties with CCTV to the control room

- New CCTV monitoring capability in Victoria Street Police Station and Melton 2 Police station Control Room, Hull
 - Digital mapping of the camera locations
 - 36 Rapid deployment cameras
 - 6 Rapid deployment cameras used for environmental crime
 - 7 Rapid Deployment event cameras
- 1.3 The system is now being trialled to ensure any final snagging issues can be resolved which includes minor amendments to the viewing angles of certain cameras, and programming Grimsby, Cleethorpes and Immingham town centre cameras with alarm criteria. This means that cameras will automatically activate and be seen on the monitor wall in the CCTV control, to bring to the attention of the CCTV operators so they can investigate the cause and activate an emergency response, if required.
- 1.4 The CCTV operators have been trained on the system and the operational processes have been reviewed and updated to ensure the change in approach from reactive monitoring to intelligent led monitoring is in place. Management from the security service attend the Council's monthly CCTV Operational Group meeting to discuss with colleagues in the Anti-Social Behaviour (ASB) Team, Environmental Services team and the Police on how the system can be used to identify, support and resolve existing or emerging ASB, environmental crime and wider crime activity.
- 1.5 **School CCTV Initiative** – The introduction of CCTV technology to ensure Traffic Regulatory Orders at schools were not contravened was introduced in October 2022. This is an additional enforcement tool which supports the existing parking Civil Enforcement Officers. Four schools have benefited with the cameras being installed with a further three planned to be installed at the start of the new academic year. The School CCTV camera initiative is separate to the Public Space CCTV system but the monitoring of the contraventions issued by the system are reviewed in the CCTV control room by the CCTV operators and supervisor.
- 1.6 **Safer Streets Cameras** – Safer Streets is a Home Office supported initiative which provided funding to drive down serious acquisitive crime in residential areas. Both the East and West Marsh wards have received funding which has resulted in an additional 11 Rapid deployment cameras, 5 fixed cameras and 3 automatic number plate recognition cameras across both wards.
- 1.7 **CCTV Strategy Performance Measures** – In order to monitor the impact of the new system, the CCTV Strategic Group have developed a range of performance measures aligned to the strategy which are set out in the appendix below. The appendix details the first quarters data collation from April 2023 to June 2023 as a baseline. It is expected that additional performance measures will be added as more data becomes available and data collection becomes more streamlined and effective.
- 1.8 **Case Studies**
- 1.9 Examples of the benefits of the CCTV system are;

- 1.10 CCTV Operatives in the control room witnessed a person in a wheelchair on the bridge at Railway Place, Grimsby near the A180 from Lockhill to Riby Square. The person was moving their wheelchair into the oncoming traffic on the bridge and in the road and was at risk of being hit by a number of cars. The CCTV operative notified the Police and continued to monitor the situation whilst guiding the Police to the location. The Police were able to take the person to a safe environment for their own safety and that of road users.
- 1.11 The Police were called to the shop on Cartergate following an assault and theft. A CCTV operator witnessed an individual leaving a shop on Cartergate, through to St James Square and returning to Lord Street. The operator notified the Police and imagery was archived and provided to the Police to assist in their investigation.
- 1.12 NELC Environmental Enforcement reviewed CCTV footage of a vehicle arriving at the “*Bring To*” Site on Cromwell Road, Grimsby that contained two persons, who both removed miscellaneous articles of controlled waste from the vehicle and unlawfully deposited the waste on the land. Through evidence obtained from the CCTV the registered keeper of the vehicle was identified and subsequent enquires identified the passenger. Both offenders were interviewed under caution and served with Fixed Penalty Notices set at £400.00.
- 1.13 The Home Office Safer Streets 4 project focused on Lower Layer Super Output areas within the East Marsh ward of North East Lincolnshire. A key action within the project intervention plan was to increase the Rapid Deployment Camera (CCTV) provision. The Home Office funding provided 9 new cameras that were all deployed in areas within the targeted area identified as high risk to serious acquisitive crime. In April 2023 a camera captured visual evidence of a knife point robbery, contrary to section 8 of the theft act. This evidence assisted with the investigation and a male perpetrator was consequently arrested. This male was charged to court and due to the evidence captured was convicted and recalled to prison.
- 1.14 **COMMUNICATIONS**
- 1.15 A communications plan has been in place from the start of the project, with the objectives of raising awareness of the CCTV network, improving the perception of CCTV as a deterrent and for evidence-gathering, and seeking resident’s help in identifying people involved in incidents that are captured on CCTV.
- 1.16 Since then, the Council’s communications team has published 15 press releases to local and regional media organisations, journalists, and Councillors, town and parish councils. This has prompted a further 29 pieces of coverage from local and regional media, and several photo and interview opportunities.
- 1.17 Since the upgraded network became operational, officers have been proactive in sharing statistics and success stories.

2 RISKS AND OPPORTUNITIES

- 2.1 The previous CCTV network system was beyond its life expectancy and required investment. The investment enhances the Council's ability to assist the Police and Fire services in the apprehension and prosecution of perpetrators of crimes or anti-social behaviour and the NELC Enforcement and ASB teams in investigating and prosecuting perpetrators of environmental crimes.

3 REPUTATION AND COMMUNICATIONS CONSIDERATIONS

- 3.1 Whilst the costs of investment to the CCTV project was significant, there remains positive reputational benefits for the Council with the decisions to invest in its CCTV network. It demonstrates that the Council are committed to keeping the system up to date with the latest technical advancements. The investment also reassures members of the community and other stakeholders that the Council understands its statutory duties around community safety and is proactively taking steps to make the area safer in accordance with our strategic aims.
- 3.2 As mentioned above, a programme of communications and marketing on achievements will continue to remind and reassure members of the public of the effectiveness of the new system and to advise those who may cause ASB and crime, they are being monitored and will be prosecuted if caught on camera.

4 FINANCIAL CONSIDERATIONS

- 4.1 The recommendation to invest capital has enabled the Council to fully upgrade the CCTV network ensuring it is viable and able to incorporate additional revenue generating software and infrastructure.
- 4.2 Figures for income generation and savings are hard to quantify or project, but it is expected that investment will have a positive impact on the following:
- Reduced demand in Environmental Services by the reduced incidents of fly tipping, graffiti and property damage.
 - Reduced interventions for young offenders by the prevention of crime and anti-social behaviour.
 - Assisting in deterring organised crime networks, such as 'county lines' moving into the area to exploit both adults and children, thereby reducing the need for NELC and partner agencies to respond.
 - Increased revenue from Fixed Penalty Fines for environmental crime and ASB by utilising CCTV to identify offenders.
 - Increased Business Rates and Council Tax by attracting more businesses into a recognised safe area, encouraging business to expand and encourage visitors and families to take up residence.
 - The ability to introduce software and infrastructure to enable Penalty Charge Notices (PCN) for contravention of Traffic Regulation Orders at schools. To date, there has been 248 PCNs issued across four schools.

5 CHILDREN AND YOUNG PEOPLE IMPLICATIONS

- 5.1 Overt CCTV can be utilised to protect vulnerable young people from risk,

harm and exploitation, enabling NELC and partner agencies to have greater awareness around where to target resources and activity.

6 CLIMATE CHANGE AND ENVIRONMENTAL IMPLICATIONS

6.1 There is no direct climate change or environmental implications arising from this report.

7 MONITORING COMMENTS

7.1 In the opinion of the author, this report does not contain recommended changes to policy or resources (people, finance or physical assets). As a result no monitoring comments have been sought from the Council's Monitoring Officer (Chief Legal Officer), Section 151 Officer (Director of Finance) or Strategic Workforce Lead.

8. WARD IMPLICATIONS

8.1 Effects all wards

9. BACKGROUND PAPERS

9.1 Closed Circuit Television Capital investment report to Communities Scrutiny Panel 5th January 2023 [11.-CCTV-Update-Scrutiny-Report.pdf \(nelincs.gov.uk\)](#)

9.2 Closed Circuit Television (CCTV) Review report to Cabinet 6th April 2022 - [6.-CCTV-Capital-Investment-1.pdf \(nelincs.gov.uk\)](#)

9.3 Closed Circuit Television (CCTV) Review report to Cabinet 8th July 2020 [7-CCTV-Cabinet-Report.pdf \(nelincs.co.uk\)](#)

9.4 Public Facing Closed Circuit Television (CCTV) review report to Communities Scrutiny Panel 6th February 2020 <https://www.nelincs.gov.uk/wp-content/uploads/2019/05/8-8.1.pdf>

10. CONTACT OFFICER(S)

10.1 Spencer Hunt - Assistant Director Safer & Partnerships, NELC

10.2 Paul Thorpe – Operations Director, Places & Communities, Equans

JANICE SPENCER
DIRECTOR OF CHILDREN'S SERVICES

**Appendix - Public Space CCTV Strategy Performance Measures
Quarter 1 April – June 2023**

AIM 1: To work in partnership with retailers, licencees and businesses to reduce opportunities to commit crime and anti-social behaviour in shopping areas and improve the feeling of safety and public re-assurance.

AIM 2: To reduce the opportunities of crime, environmental crime and anti-social behaviour in our local communities and residential areas through the rapid deployment of remote CCTV cameras providing an effective response to improve public re-assurance.

AIM 3: To ensure that all fixed and mobile CCTV provision is placed and prioritised in the right geographical areas and is responsive to emerging and ongoing threats and issues.

AIM 4: To ensure that CCTV is being used cost effectively and to its full advantage by reviewing, monitoring and continuing to investigate new and developing technological advancements and ways of working.

AIM 5: To annually review the provision of public space CCTV to ensure it continues to meets the requirements of the community, the Council and partner agencies.

Abbreviations Explained

CCTV – Close Circuit Television

FPNs – Fixed Penalty Notices

ASB- Anti-Social Behaviour

RDCs – Rapid Deployment Cameras

EE – Environmental Enforcement

POP – Problem Orientated Policing

OSARA – Objective, Scanning, Analysis, Response, Assessment

Performance Measure	Outcome
Provide Public re-assurance in our town centres, resort, and local communities	
Number of Public Space CCTV cameras operational	86% of all fixed cameras in operation (110/128 cameras)
Number of ASB RDCs fully operational.	97 % of all ASB RDCs currently deployed (35/36 cameras)
Number of Environmental Enforcement RDCs fully operational	100 % of all Environmental Enforcement cameras in operation (6/6)
Number of Communications/Press releases	4 Press Releases and 6 pieces of coverage by local and regional media

Performance Measure	Outcome
Help to prevent, detect, and investigate crime, environmental crime and anti-social behaviour	
Number of EE RDC's deployed in one place for longer than 3 months	2 cameras have been deployed in Corporation Road & Tennyson Road for longer than 3 months and are a proportionate deployment due to continual issues of fly tipping.
Number of RDCs deployed into ASB, crime hotspots.	75 % of RDC cameras deployed to crime and ASB hotspots (27/36)
Number of RDCs deployed into ASB, crime and risk of life – well-being hotspots that have a live OSARA / POP Plan.	33% (12/36) of cameras are part of a live investigation and detailed within an OSARA / POP Plan ensuring resources are being used for the right reason and are part of a problem-solving initiative.
Number of ASB RDC redeployment within current reporting period	9 redeployments have been undertaken following full assessment and thresholds met in relation to surveillance commissioner. All 9 (100%) deployed to crime hotspots to support fast and effective investigation of crime.
Number of environmental crime FPNs issued or prosecutions supported by CCTV RDC evidence	0 prosecutions in first quarter. This is due to time lag in effect as any prosecution has to go through due process of investigation and evidence gathering ahead of court outcome.
Number of incidents caught in progress reported to Humberside Police	24 incidents
Provide quality evidence to support Police investigations and prosecutions	
Number of incidents captured on CCTV and supplied to Humberside Police	25 incidents
Number of incidents captured on CCTV and supplied to Humberside Police resulting in prosecution	0 prosecutions in first quarter. This is due to time lag in effect as any prosecution has to go through due process of investigation and evidence gathering ahead of court outcome. This will be updated as we receive updates from

Performance Measure	Outcome
	Humberside Police
Number of ASB incidents captured on CCTV and supplied to Humberside Police	131 incidents
Support the most vulnerable members of our community – protect people	
Number of ASB RDCs deployed into neighbourhoods because of threat, risk or harm to an individual	22% (8/36) of all ASB cameras are in position for risk to life or well being
Number of ASB RDCs deployed into neighbourhoods because of threat risk and harm to an individual with a current OSARA / POP light.	33% (12/36) of cameras are part of a live investigation and detailed within OSARA / POP Plan ensuring resources are being used for the right reason and part of a problem-solving initiative.
Support management of emergencies or major incidents, with ongoing out of hour's assistance	
Number of times CCTV has supported a major incident (major incident is defined as – an event attended by Emergency services)	24
Assist in town centre and event management	
Number of times CCTV support provided to event management	5
Number of times the Tannoy system deployed	0
Number of times CCTV support provided to Enforcement Days of Action	0
Manage buildings – protect property	
Number of council properties with CCTV & intruder alarms which are monitored	16
Percentage of Council properties with intruder alarm activations where CCTV has been used to check for intruders	100% (8/8)